

VISUAL MANAGEMENT FOR COLLABORATIVE DELIVERY

A simple and highly effective tool for solution design delivery in a government health agency

AT A GLANCE

CHALLENGES

- Management of a large number of design deliverables, review gates and procurement steps across multiple health organisations

BENEFITS

- Simple and collaborative workflow management



“For over 20 years I’ve helped household name organisations across Australasia and the UK make smarter decisions, faster, and drive change.

Work with me to get clarity and consensus on a pragmatic way forward.”

REBECCA SPEIRS

Adapt & Improve Consulting

CLIENT OBJECTIVES

Deliver infrastructure solution designs for over 250 hospitals and health centres across Western Australia, as part of a major programme involving critical upgrades to networking and wifi services.

APPROACH

- With a large number of sites to manage, a simple workflow solution was needed that stakeholders across organisations could access
- I created a kanban board in the online visual collaboration tool Miro, with virtual post-it tickets for each site, drill-down links to solution documents, and colour-coded by region.
- Columns were process steps clarifying ownership

RESULTS DELIVERED

- The board quickly became the collaborative hub for the project team and review stakeholders:
 - prioritisation and tracking of sites was easy with an at-a-glance view of status
 - the board could change easily as steps evolved
 - moving tickets across the board gave the team a tangible sense of progress over a long project

“This was the system I didn’t know I needed. I love it and now show it at all my stakeholder meetings. The board enables me to see where we are across our sites. I can see who is working on it and can easily identify where the hold ups are. Great effort from Rebecca to introduce the system and get the different teams working collaboratively. Well done and thanks Rebecca”

Chris Forsey, Senior Project Manager